The County of Santa Cruz Integrated Community Health Center Commission

Minute Taker: Mary Olivares

Minutes of the meeting held January 3, 2019

Attendance		
Marco Martinez-Galarce	Member	
Dinah Phillips	Member	
Len Finocchio	Member	
Pamela Hammond	Member	
Amy Peeler	Chief of Clinic Services	
Raquel Ramírez Ruiz	County of Santa Cruz, Senior Health Services Manager	
Julian Wren	County of Santa Cruz, Administrative Services Manager	
Mary Olivares	County of Santa Cruz, Administrative Aide	
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Meeting Commenced at 11:05 am and Concluded at 12:10 pm

1. Excused/Absent:

Excused: Christina Berberich Excused: Rahn Garcia Absent: Gustavo Mendoza

2. Oral Communications:

There was a brief discussion on the flu season peaking.

3. December 6, 2018 Meeting Minutes - Action item

Review of December 6, 2018 minutes - Recommended for Approval. Dinah motioned for the acceptance of the minutes Len moved to accept and the rest of the members present were in favor.

4. Quality Management Committee Update

Raquel stated she was working with IT to add a section on our web page on Quality Management, and Peer Review. This would give access to our employees to the minutes and agendas and other useful information. She stated that she has been working with our Quality Improvement Nurses from the Alliance to bring trainers in to assist our staff on coding. She also stated we are working toward our goals on our Team Based Care. Raquel stated she had met with Dr. Bishop and Dr. Porro from the Alliance and they highlighted emergency room data and will focus on the highest cost members.

5. Financial Update

Julian presented the FQHC patient visit metric study. He stated the study was focused on HPHP, Santa Cruz, and Watsonville Clinics FQHC qualified patient visits minus IBH. He presented data from 2016 thru 2018 on total patient visits, and month to month visits. He noted HPHP peak visit months were November, January and March 2018; Watsonville peak visits were months January, February, and March 2018; Santa Cruz peak visit months were March, April and October 2018. It was also noted that HPHP has seen a significant patient visit increase since 2016. It was recommended to review the visit metric annually and include IBH in future reviews.

6. Medi-Cal Issues

Pam stated that the Santa Cruz County Med-Cal 800 number is useless and expressed the issues she's experienced with the Medi-Cal services. It was also stated that it is hard to get through and talk to supervisors/managers. She stated that the staff is great but they are over loaded with work. Amy will convey these frustrations to the Human Services Department.

7. CEO update

Amy stated we received notice last month that Service Area Competition status came back and we have been renewed as a FQHC Clinic for another 3 years. She also stated we receive about 2.5 million dollars in support from HRSA. Amy passed out information on the Public Charge Rule and a discussion ensued with the commissioners. Amy stated we would learn more about this as 2019 progresses. We will not be asking our patients about immigration status. There was discussion on the dignity merger and the homeless funding. It is unknown how much money will be coming to our community. Amy will keep updating on what we will be receiving.

Action items:

- 1. Len's report -Kaiser arrival in 3-4 months
- 2. Review and visit metrics annually, Include IBH in future reviews.
- 3. Amy to keep updating committee on what we will be receiving for homeless funding

Next Meeting: February 7th, 2019 11:00 am -1:00 pm 1080 Emeline, Santa Cruz, CA

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☐ Minutes approved	(Signature of Board Chair or Co-Chair)	(Date)