

## **Board of Behavioral Sciences Contact Information**

Santa Cruz County Behavioral Health (BH) Services employs staff who are licensed or registered by the Board of Behavioral Sciences. These staff may provide you with psychotherapy services, as well as other mental health and substance use treatment services. These staff are known by the below credentials:

- Licensed Marriage and Family Therapist (LMFT or MFT),
- Associate Marriage and Family Therapist (AMFT),
- Licensed Clinical Social Worker (LCSW)
- Associate Social Worker (ASW)
- Licensed Professional Clinical Counselor (LPCC)
- Associate Professional Clinical Counselor (APCC) or
- Licensed Educational Psychologist (LEP)

If you are receiving specialty mental health or substance use disorder treatment services by a Board of Behavioral Sciences (BBS) licensed or registered BH provider, you can send a complaint regarding the provided service to the BBS online: www.bbs.ca.gov, or phone: (916) 574-7830.

## Your concerns matter!

You may also file a complaint with BH Quality Improvement at (831) 454-4668 or <a href="mailto:askqi@santacruzcounty.us">askqi@santacruzcounty.us</a> or submit a Grievance Resolution brochure to any BH staff to deliver to Quality Improvement.