

The County of Santa Cruz

Integrated Community Health Center Commission

MEETING AGENDA

May 1, 2024 @ 4:00pm - 5:00pm

MEETING LOCATION: In-Person – 150 Westridge, Suite 101, Watsonville, Ca 95076 and 1080 Emeline Ave., Bldg. D, Admin Conference Room, Santa Cruz, CA 95060 will connect through Microsoft Teams Meeting or call in (audio only) [+1 831-454-2222,191727602#](tel:+18314542222191727602) United States, Salinas Phone Conference ID: **191 727 602#**

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

1. Welcome/Introductions
2. Oral Communications
3. April 3, 2024, Meeting Minutes – Action Required
4. FY 24/25 Proposed Budget – Action Required
5. Policy 130.01 - Patient Complaints/Grievance Process – Action Required
6. Policy 300.08 - Referral Tracking - Action Required
7. HRSA Operational Site Visit
8. Appoint at-Large Officer
9. Mental Health Protocols (for Maximus to present as requested)
10. Quality Management Update
11. Financial Update
12. CEO Update

<u>Action Items from Previous Meetings:</u> Action Item	Person(s) Responsible	Date Completed	Comments
Policy 300.05 – Patient F/U Upon Discharge - Is there some sort of prioritization. Would there be a set of patients who would be prioritized, what is the triaging mechanism?	Raquel	4/3/24	
Send out policy/protocol After ER Admissions and ER Visits.	Raquel	4/3/24	

Next meeting: Wednesday, June 5, 2024, 4:00pm - 5:00pm **Meeting Location: In-Person** - 150 Westridge, Suite 101, Watsonville, Ca 95076 and 1080 Emeline Ave., Bldg. D, Admin Conference Room, Santa Cruz, CA 95060. Commission will connect through Microsoft Teams Meeting or call in (audio only) [+1 831-454-2222,191727602#](tel:+18314542222191727602) United States, Salinas Phone Conference ID: **191 727 602#**